Owner's manual

Hatchback · Electric · UK (right-hand drive)
English

Contents

1 About this manual 3
2 Airbags 4
3 Child seats 5
4 High-voltage system 6
5 Jacking and hot parts 7
6 Your vehicle at a glance 8
7 Instrument panel 9
8 Starting and switching off 10
9 Setting the clock 11
10 Refuelling and charging 12
11 Fitting a child seat 13
12 Checking the tyre pressure 14
13 Changing a wheel 15
14 Jump-starting 16
15 Replacing a fuse 17
16 Replacing the wiper blades 18
17 Towing the vehicle 19
18 Tyre pressures 20
19 Fluids and capacities 21
20 Dimensions and weights 22
21 Fuses 23
22 Frequently asked questions 24
23 Service and help 25
Glossary 26

1 About this manual

This manual describes the Fenna Hatchback with all its equipment. Some equipment may not be fitted to your vehicle.

Keep this manual in the vehicle, and hand it over with the vehicle when you sell it.

Safety notices are marked with a signal word: DANGER for a hazard that kills or seriously injures, WARNING for one that can, and CAUTION for minor injuries.

2 Airbags

⚠ DANGER



Front passenger airbag and rear-facing child seats

An airbag that inflates in front of a rear-facing child seat can kill the child.

- Never fit a rear-facing child seat on the front passenger seat while the front passenger airbag is switched on.
- Switch the airbag off with the key switch in the glovebox. The indicator **PASSENGER AIRBAG OFF** must light up.

⚠ WARNING



Sitting too close to an airbag

An inflating airbag can injure people who sit too close to it or lean against the door.

- Keep at least 25 cm between your chest and the steering wheel.
- Never put objects, covers or stickers on the airbag covers.

3 Child seats

⚠ WARNING



Children without a suitable child seat

A seat belt alone does not protect a small child in an accident.

- Use a child seat that suits the child's height and weight.
- Fix the child seat to the child seat anchorage or with the seat belt, as its own instructions say.
- Never leave children alone in the vehicle.

4 High-voltage system

⚠ DANGER



Electric shock from the high-voltage system

The high-voltage system works at up to 400 V. Touching its parts can cause fatal injuries.

- Never open, remove or repair parts with orange cables or orange covers.
- After an accident, switch the vehicle off and keep away from damaged high-voltage parts.
- Leave all work on the high-voltage system to a qualified workshop.

5 Jacking and hot parts

⚠ DANGER



Vehicle falling off the jack

A vehicle on a jack can slip and crush anyone underneath it.

- Never lie or reach under a vehicle that stands only on the jack.
- Use only the jacking points marked on the sill.

⚠ CAUTION



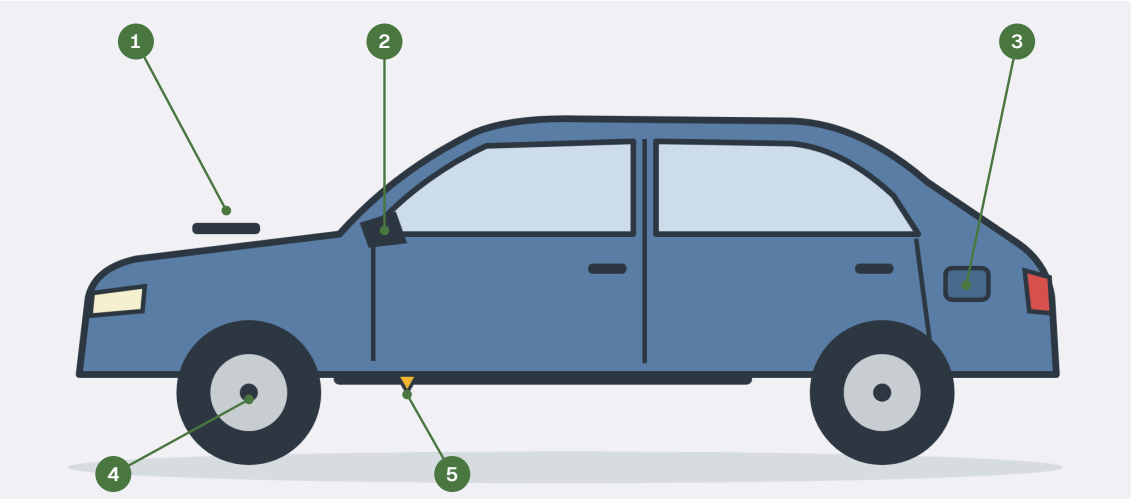
Hot brakes and exhaust

After driving, brake discs and, on the petrol model, the exhaust can be hot enough to burn skin.

- Let the wheels cool down before you touch the brakes.

6 Your vehicle at a glance

The Fenna Hatchback is a five-seat compact car with tyres of size 205/55 R16.

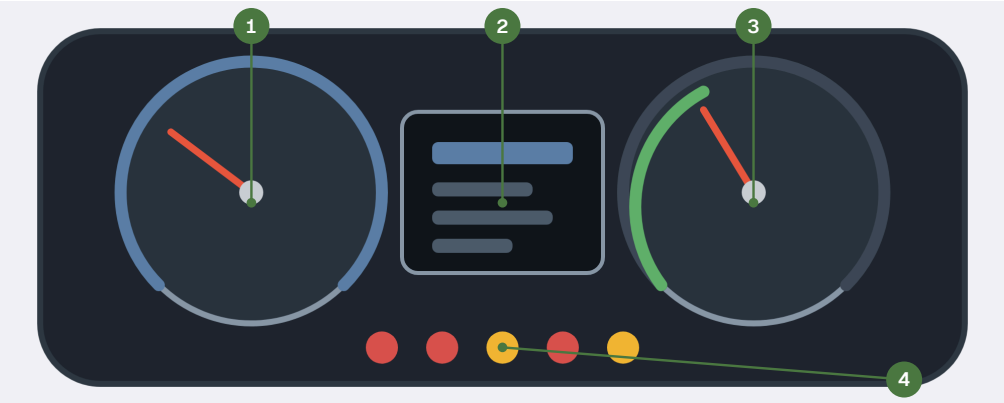


1. Bonnet release
2. Door mirror
3. Filler flap or charging flap
4. Front wheel
5. Jacking point

The electric model has a 58 kWh battery under the floor and its charging socket behind the flap on the left rear wing.

7 Instrument panel

The instrument panel shows the speed, the warning and indicator lights and messages from the vehicle.



1. Speedometer
2. Display with clock and messages
3. Fuel gauge or battery charge
4. Warning and indicator lights

On vehicles for the UK, the speedometer shows miles per hour, with kilometres per hour on the inner scale.

A red light means: stop as soon as it is safe. A yellow light means: have it checked soon.

Table 1: Warning lights and what to do

Light	What to do
Brake system (red)	Stop. Check the brake fluid level. Do not drive on.
Airbag (red)	Have the airbag system checked straight away.
Tyre pressure (yellow)	Check the tyre pressures and correct them.
12 V battery (red)	Stop and call roadside assistance.
Reduced power (yellow)	Drive on carefully and have the vehicle checked.

8 Starting and switching off

The vehicle starts with the key in your pocket: no key needs to be inserted.

Start the vehicle

1. Press the brake pedal and hold it.
2. Press the **START/STOP** button.

   The petrol engine starts. On the electric model, the display shows **READY**: the vehicle is ready to drive, without a sound.
3. Select **D** or **R** and release the parking brake.

Switch the vehicle off

1. Stop and select **P**.
2. Apply the parking brake.
3. Press the **START/STOP** button.

9 Setting the clock

The vehicle sets the clock automatically from the navigation signal. You can also set it by hand.

Set the clock

1. In the centre display, open **Settings** › **Date and time**.
2. Switch **Automatic time** off.
3. Set the hours and minutes with the arrows, then tap **Save**.

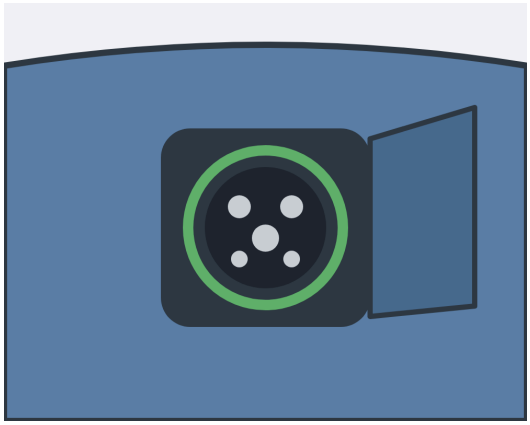
Note
With automatic time on, the clock also changes to summer time and back by itself.

10 Refuelling and charging

The filler flap or charging flap is on the left rear wing. Press its rear edge to open it.

Charge the vehicle

1. Open the charging flap.



2. Plug in the charging cable until it locks. The light ring around the socket flashes green while the battery charges.
3. To stop charging, unlock the vehicle and pull the plug out.

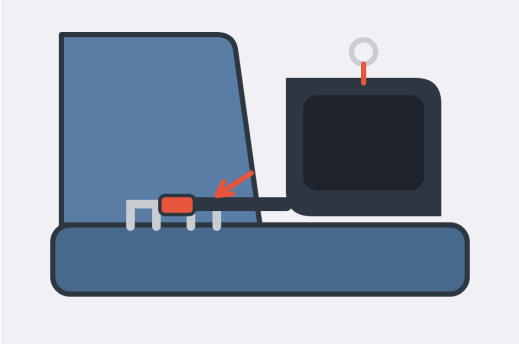
At a wall box with 11 kW the battery charges from 10 % to 80 % in about 4 hours; at a fast charger with 100 kW in about 30 minutes.

11 Fitting a child seat

Fit child seats on the rear outer seats. Read the safety notices on child seats and the child seat's own instructions first.

Fit a child seat to the anchorage

1. Find the two anchorage points between the seat cushion and the backrest of a rear outer seat.
2. Push the child seat's locking arms onto the anchorage points until both click.



3. Fasten the top tether to the ring behind the backrest and tighten it.
4. Pull the child seat firmly: it must not come loose.

12 Checking the tyre pressure

Check the tyre pressure with cold tyres, at the latest every two weeks. The right values are in Tyre pressures and on the label in the driver's door frame.

Check the tyre pressure

1. Unscrew the valve cap.
2. Press the tyre gauge onto the valve and read the pressure.
3. Add or let out air until the pressure is right.
4. Screw the valve cap back on.
5. After a change, confirm the new pressure in the centre display under **Vehicle** › **Tyre pressure**.

13 Changing a wheel

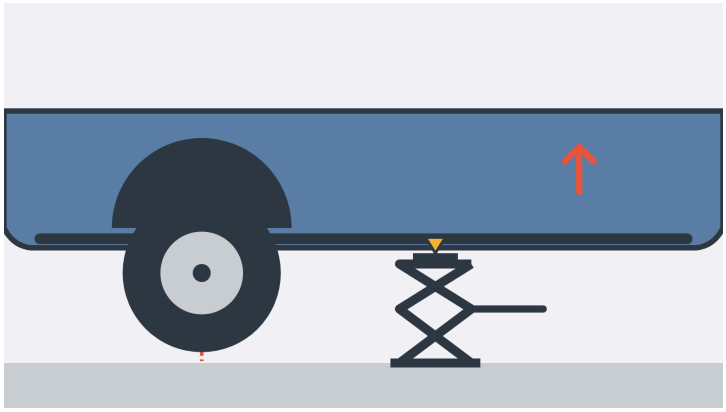
The spare wheel, the jack and the wheel brace are under the floor of the load space.

Stop on firm, level ground away from traffic, apply the parking brake and switch on the hazard warning lights.

Put on a high-visibility vest. On a motorway, set up no warning triangle: leave the vehicle and wait behind the safety barrier. Elsewhere, set it up at least 45 m behind the vehicle.

Change the wheel

1. Loosen the wheel bolts by one turn while the wheel is still on the ground.
2. Place the jack under the jacking point nearest the wheel and raise the vehicle until the wheel is clear of the ground.



3. Remove the wheel bolts and take the wheel off.
4. Fit the spare wheel and screw in the wheel bolts by hand.
5. Lower the vehicle and tighten the wheel bolts crosswise.

Check the pressure of the spare wheel as soon as you can, and have the damaged tyre repaired or replaced.

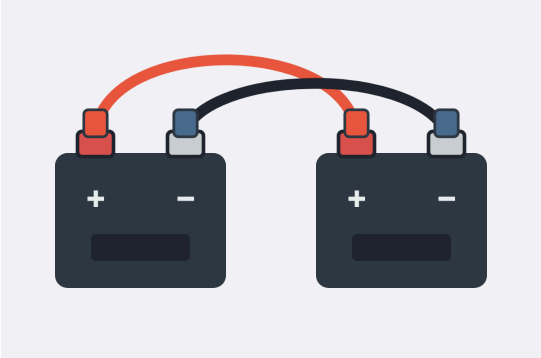
14 Jump-starting

If the 12 V battery is flat, the vehicle does not start. You can start it with jump leads from another vehicle.

The electric model has a 12 V battery too: it switches the high-voltage system on. Connect the jump leads only to the two jump-start points under the bonnet, never to the high-voltage system.

Jump-start the vehicle

1. Connect the red lead to the positive terminal or jump-start point of your vehicle, then to the positive terminal of the other battery.
2. Connect the black lead to the negative terminal of the other battery, then to the negative jump-start point or to bare metal of your vehicle, away from the battery.



3. Start the other vehicle, then yours.
4. Remove the leads in the reverse order.

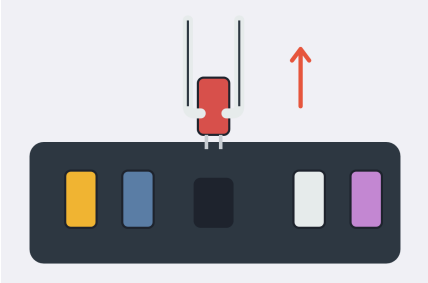
15 Replacing a fuse

If a function fails, check its fuse first. The fuses and what they protect are listed in Fuses.

Switch the vehicle off: press the **START/STOP** button and wait until the instrument panel goes dark.

Replace a fuse

1. Open the cover of the fuse box at the right end of the dashboard.
2. Pull the fuse out with the plastic puller clipped inside the cover.



3. A fuse with a broken wire has blown. Replace it with a fuse of the same rating.
4. Close the cover.

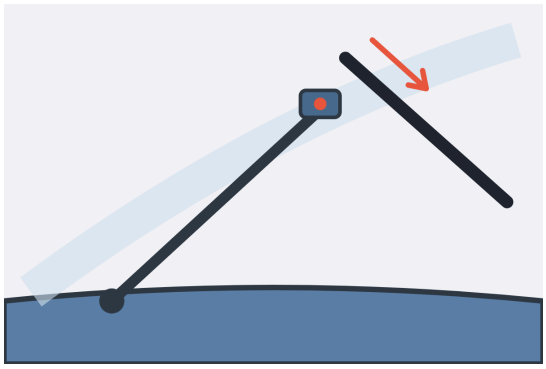
On right-hand drive vehicles, the fuse box is at the left end of the dashboard.

16 Replacing the wiper blades

Replace the wiper blades once a year, or as soon as they leave streaks.

Replace a wiper blade

1. Within ten seconds of switching the vehicle off, push the wiper lever down: the wipers move to the service position.
2. Lift the wiper arm away from the windscreen.
3. Press the release button and pull the blade off the arm.



4. Push the new blade onto the arm until it clicks, and fold the arm back.

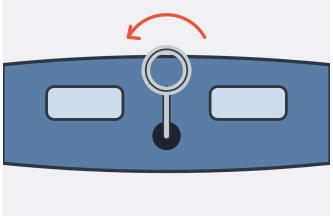
17 Towing the vehicle

The towing eye is with the jack under the floor of the load space.

Tow the electric model only with all four wheels off the ground, on a transporter. Towed on its wheels, the motor makes a voltage that can damage the vehicle.

Fit the towing eye

1. Press the cover in the bumper at its mark until it comes out.
2. Screw the towing eye in anticlockwise, as far as it goes.



3. Switch the vehicle on and select **N**.

18 Tyre pressures

Pressures for cold tyres of size 205/55 R16, in bar. They also apply to the spare wheel.

Table 2: Tyre pressures, hatchback

Load	Front	Rear
Up to 3 people	2.3 bar	2.2 bar
Fully loaded	2.5 bar	2.8 bar

19 Fluids and capacities

Table 3: Fluids and capacities

Fluid	Specification and capacity
Washer fluid	4.0 l, with antifreeze in winter
Brake fluid	DOT 4, 0.7 l
Coolant	Silicate-free coolant, ready mixed

Battery: 58 kWh usable. The drive unit needs no oil change.

20 Dimensions and weights

Table 4: Dimensions and weights

Value	Hatchback	Estate
Length	4,180 mm	4,520 mm
Width without mirrors	1,790 mm	1,790 mm
Height	1,460 mm	1,490 mm
Load space	380 l	580 l
Roof load	50 kg	75 kg

The permitted gross weight and the axle loads of your vehicle are on the plate in the door frame on the passenger side.

21 Fuses



1. Fuse puller
2. Spare fuses

Table 5: Fuses

No.	Protects	Rating
1	Wipers and washer pump	20 A
2	Centre display	10 A
3	12 V socket and USB ports	15 A
4	Heated seats	25 A
5	Interior lights	5 A

22 Frequently asked questions

Why does the vehicle make a humming sound at low speed?
The electric model plays a sound up to 20 km/h so that pedestrians hear it coming. This is required by law.

Why is the clock one hour out?
The clock changes to summer time by itself only when automatic time is on. Set it as described in "Setting the clock".

How often should I check the tyre pressure?
Every two weeks and before a long journey, with cold tyres.

23 Service and help

Have your vehicle serviced by an authorised Orvik service partner, as the service schedule says. Your service partner also answers questions about your vehicle.

In a breakdown, call the roadside assistance number on the sticker in the windscreen.

Glossary

child seat anchorage
The two metal brackets between seat cushion and backrest that a child seat locks onto, with a ring for its top tether.

high-voltage system
The battery, the motor and every part between them that carries more than 60 V. Its cables are orange.

jacking point
A reinforced point on the sill, marked by a notch, where the jack is placed.

parking brake
The brake that holds the parked vehicle, set with the switch beside the gear selector.

warning triangle
The red reflective triangle set up behind a vehicle that has stopped on the road.

wheel bolt
One of the five bolts that hold a wheel on the hub.